

Dedicated to People Flow™



FIRST IN COVERAGE

KONE marine maintenance solutions



First in experience

KONE is the leader in providing people flow solutions for marine business – first in market share, first in global service coverage, first in maintenance solutions that keep your elevators and escalators operating safely, efficiently and reliably.

Global coverage

We provide maintenance services for our own and other suppliers' elevators and escalators, backed by a global service network serving you in all major ports. Our service base covers 570,000 elevators and

escalators and 290,000 automatic building doors. We operate about 800 service centers in more than 50 countries. At KONE, 13,000 maintenance professionals are at your service.

First things first

KONE has been designing, manufacturing, installing and maintaining people flow solutions since 1910. We have been working in the marine sector for decades. In that time we have delivered thousands of elevators and escalators for hundreds of cruise ships, cargo ships and ferries.



First in coverage – KONE Care™

Every port is your home port for KONE maintenance and spare parts. Our global service network serves you in more than 50 countries and all major ports.

Service in all major ports

KONE provides maintenance services in all major ports. Maintenance services, equipment upgrades and modernization are carried out by our skilled technicians when your ship is at port or en route between the ports. We do everything possible to ensure that there is as little disturbance as possible to the passengers and the crew.

KONE Care™ Marine maintenance solutions

You can choose the KONE Care™ solution based on a required service level. KONE offers Standard and Premium contracts; these modular packages can be tailored to meet your specific maintenance strategy. We can provide worldwide service for a single ship or for your entire fleet. We focus on keeping your equipment operating reliably.

KONE Care™ Marine Standard

The KONE Care™ Marine Standard solution maximizes the equipment's life time performance and safety with a preventive service program and decreases equipment downtime. It offers full compliance to safety requirements by law and standards.

KONE Care™ Marine Premium

The KONE Care™ Marine Premium package provides comprehensive maintenance including repairs and spare parts to an agreed limit. The Premium contract ensures that you can accurately budget maintenance costs, with no surprises.





First-class service portfolio

We have created the most complete and flexible service portfolio in the marine business.

Modular Based Maintenance

The idea behind our preventive maintenance service is to proactively identify and fix minor malfunctions before they can cause downtime and inconvenience to passengers and crews. Maintenance activities are based on different technical modules and their service requirements.

Inspection service

KONE can provide technical and performance inspections to ensure that the equipment meets all relevant regulations. We can also provide detailed recommendations on how to maintain and modernize the equipment. KONE issues required certification and technical documentation for the relevant authorities and insurers.

Crew training

On most ships, there will not be a KONE technician on board. KONE can provide tailored safety and entrapment rescue training either on board the ship or at KONE's own facilities.

Service repairs

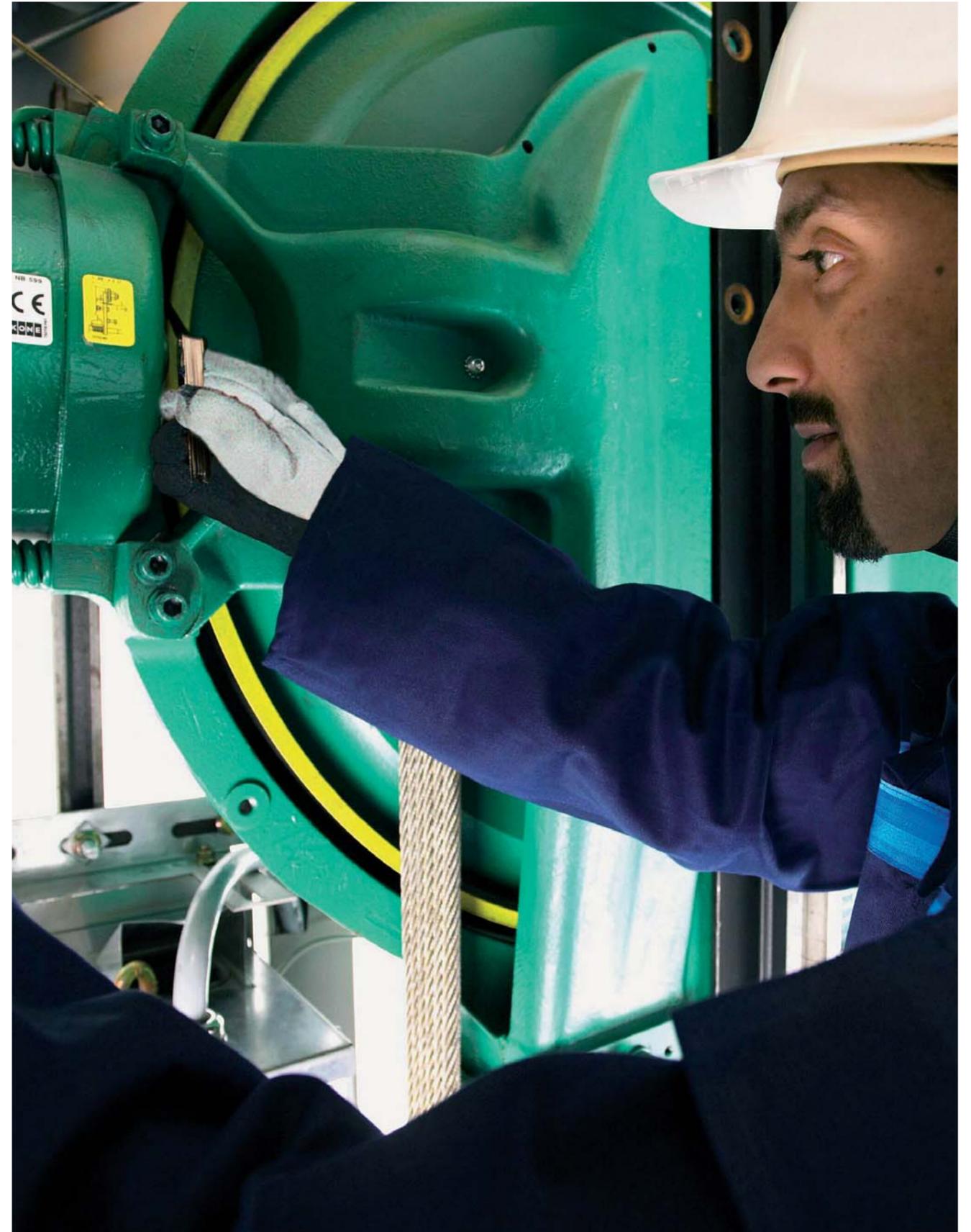
KONE makes service repairs in all major ports, in more than fifty countries. Service repairs consist of labor and spares and ensure that customer's equipment is performing correctly.

Call-Out service

A technician will be sent to the port to solve problems with short notice at customer's request.

Modernization

The KONE Care for Life™ service is a thorough analysis of the installation, paying particular attention to performance, safety, aesthetics and accessibility. Based on this assessment, we present a range of solutions. These can range from regular maintenance to modular modernization and full replacement.





KONE Marine provides innovative and eco-efficient solutions for elevators and escalators. We support our customers every step of the way; from design, manufacturing and installation to maintenance and modernization. KONE is a global leader in helping our customers manage the smooth flow of people and goods throughout their ships.

Our commitment to customers is present in all KONE solutions. This makes us a reliable partner throughout the life-cycle of the ship. We challenge the conventional solutions of the industry. We are fast, flexible, and have a well-deserved reputation as a technology leader, with such innovations as KONE MonoSpace®, KONE MiniSpace™, KONE EcoDisc® and modular Plug-in installation.

KONE Marine is the global leader in marine people flow solutions – every second cruise ship is equipped with KONE elevators and escalators. KONE employs over 32,500 dedicated experts to serve you in over 50 countries.

KONE Marine

www.kone.com/marine